

## Order form

Item	Options (eg, colour)	Quantity	Each	Amount
			£	£
			£	£
			£	£
			£	£
			£	£
			£	£
Total				£
Packing and Postage:		Blankets and cushions	£	5.50
		All other Items	£	3.50
		Overseas supplement	£	3.50
Order Total				£

} Cross out as appropriate\*

\* **Packing and Postage:** £5.50 if order includes blankets or cushions  
£3.50 for all other items

Free in UK for Totals £100 and over using this order form

Shipping to the UK using Royal Mail First Class Recorded service; all deliveries must be signed for.

**Overseas supplement:** Please add £3.50 to UK postage even for order totals of £100 or over.  
Payment in sterling only.

Please enclose a cheque for the order total made payable to **LibbyTDesigns**, and send to

3 Season Close  
Tallington  
Stamford  
Lincs PE9 4RF

Please fill in your details below:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

Tel: \_\_\_\_\_

Email: \_\_\_\_\_

Where did you hear about us? \_\_\_\_\_



**Delivery Schedule** Where products are in stock, we aim to get them to you within 5 working days, however, sometimes products have to be made to order and can take up to six weeks to arrive. Where this is the case, we will inform you, and you may cancel your order if you so wish. In the unfortunate event that there is a delay, you will be notified immediately. If you are requesting an individually-commissioned item then you will be advised of the delivery time on enquiry.

**Returns Policy** We have every confidence in our products; however, if you are in any way dissatisfied with your purchase our returns policy is as follows: **1.** To return a faulty or damaged item you must email [libbyt@libbydesigns.co.uk](mailto:libbyt@libbydesigns.co.uk) or telephone our customer service number on **+44 (0) 7818 286538** for return authorisation. **2.** Please wrap the return item(s) securely and include the original invoice with your return. **3.** All items must be returned by recorded post within 7 days of the above-mentioned return authorisation, in their original condition.

We regret that we are unable to refund postage or pay for your return postage costs. We will replace faulty items with the same item if you so wish, or refund you by cheque. You may also choose to exchange the item for another item, in which case we will waive any postage costs on the exchanged item(s). Please note that our returns policy is only valid for 14 days from receipt by you of the goods or 21 days from dispatch of the goods by us whichever is the sooner.